



YOUR LONG-TERM IT & COMMUNICATIONS PARTNER FOR BANKING AND FINANCE

For over two decades, IPRO has supported banks, credit unions, and financial institutions with secure, compliant, and scalable IT solutions. We're not just a vendor—we're a partner focused on aligning technology with your business goals.

As an International Mitel Platinum Partner and one of Mitel's largest partners in North America, we bring unmatched experience in voice infrastructure, communications, and IT services. Our white-glove support model ensures your team receives hands-on, responsive care—while we help you stay ahead of regulatory demands, cybersecurity risks, and rapid industry change.

We're here to solve today's problems and help you prepare for tomorrow's.



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BUILT FOR THE NEEDS OF MODERN FINANCIAL INSTITUTIONS

IPRO understands the operational, regulatory, and security challenges unique to the financial sector. That's why our solutions are designed to meet strict compliance standards while providing the performance and flexibility you need to grow.

Our capabilities include:

- **Fully Managed IT Services** - 24/7 monitoring, patching, user support, and infrastructure oversight
- **Secure Cloud Transitions** - Safe and strategic cloud migrations
- **Network & Infrastructure Optimization** - High-availability designs with built-in redundancy
- **Business Continuity & Disaster Recovery Planning** - Protection from downtime and data loss
- **Compliance-Ready Environments** - Aligned with FDIC, GLBA, PCI-DSS, and FINRA standards

From local institutions to multi-location organizations, IPRO delivers scalable, audit-ready solutions that grow with you.



FUTURE-READY COMMUNICATIONS, POWERED BY MITEL

With decades of experience in enterprise communications, IPRO delivers secure and reliable voice systems tailored for financial institutions. Whether you're replacing a legacy system or building a hybrid workforce, we design and support solutions that fit your needs.

As a Platinum Mitel Partner, we provide:

- VoIP and Unified Communications Platforms
- Cloud, On-Premise, and Hybrid Deployments
- Integrated Contact Centers and Collaboration Tools
- Lifecycle Management and Ongoing Support
- Secure Integration with Financial and Core Platforms

**We ensure every interaction—internal
or client-facing—is seamless, secure,
and dependable.**



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MITEL
IPRO

TEAM IPRO

THE IPRO DIFFERENCE: STRATEGIC PARTNERSHIP WITH WHITE-GLOVE SUPPORT

What sets IPRO apart is how we deliver—through personalized support, deep technical expertise, and a commitment to long-term success. Our team becomes an extension of yours, offering proactive guidance and responsive service every step of the way.

Why Financial Institutions Choose IPRO:

- ✓ International Mitel Platinum Partner
- ✓ White-Glove, High-Touch Support Model
- ✓ Proactive, Security-First IT Strategy
- ✓ 24/7 Monitoring and Rapid Incident Response
- ✓ Simplified Communication with a Single Point of Contact

**IPRO: Technology You Can Trust.
A Partnership Built to Last.**



TEAMIPRO.COM