



YOUR LONG-TERM IT & COMMUNICATIONS PARTNER FOR EDUCATION

For over two decades, IPRO has empowered school districts, colleges, and universities with secure, scalable, and future-ready IT and communications solutions. We're not just a vendor— we're a partner focused on aligning technology with your academic and administrative goals.

As an International Mitel Platinum Partner and one of Mitel's largest partners in North America, IPRO brings unmatched experience in voice infrastructure, IT services, and digital transformation. Our white-glove support model ensures your staff, faculty, and students receive responsive, hands-on care—while helping you navigate cybersecurity threats, compliance requirements, and the evolving needs of modern education.

**We're here to solve today's challenges and
prepare you for tomorrow's opportunities.**



IPRO
MANAGE

BUILT FOR THE MODERN EDUCATIONAL ENVIRONMENT

From K-12 districts to large university systems, IPRO understands the unique operational, budgetary, and security challenges faced by educational institutions. That's why our solutions are built for high performance, long-term sustainability, and compliance with FERPA, HIPAA, and other education-specific standards.

Our capabilities include:

- **Fully Managed IT Services** - 24/7 monitoring, patching, user support, and system management
- **Secure Cloud Transitions** - Strategic migrations to hybrid or fully cloud-based environments
- **Campus Network & Systems Optimization** - High-availability networks with built-in redundancy
- **Business Continuity & Disaster Recovery Planning** - Safeguarding operations and student data
- **Compliance-Ready Environments** - Aligned with FERPA, HIPAA, and state-level regulations

Whether you're a single-site school or a multi-campus university, IPRO delivers scalable, secure solutions that grow with your institution.



NEXT-GEN COMMUNICATIONS, POWERED BY MITEL

With decades of experience in enterprise-grade communications, IPRO designs and supports secure, high-uptime voice systems tailored to academic needs. Whether enabling hybrid learning, connecting multiple campuses, or supporting administrative workflows, we help you build communications infrastructure that works for everyone—students, faculty, and staff.

As a Platinum Mitel Partner, we provide:

- VoIP and Unified Communications Platforms
- Cloud, On-Premise, and Hybrid Deployments
- Integrated Help Desks, Call Centers, and Collaboration Tools
- Lifecycle Management and Expert Support
- Secure Integration with SIS, LMS, and Administrative Systems

Every call, video session, and message—whether for remote learning or campus security—is seamless, secure, and reliable.



THE
NEW
WAY
TO
IPRO

TEAM IPRO

THE IPRO DIFFERENCE: STRATEGIC PARTNERSHIP WITH WHITE-GLOVE SUPPORT

What sets IPRO apart is how we deliver: with personal attention, deep technical expertise, and a commitment to your long-term success. Our team integrates with yours, offering proactive insights and responsive service at every stage of your technology journey.

Why School Districts & Universities Choose IPRO:

- ✓ International Mitel Platinum Partner
- ✓ White-Glove, High-Touch Support Model
- ✓ Proactive, Security-First IT Strategy
- ✓ 24/7 Monitoring and Rapid Incident Response
- ✓ Simplified Communication with a Single Point of Contact

**IPRO: Technology You Can Trust.
A Partnership Built for Education.**



TEAMIPRO.COM