



IPRO LOUISIANA NEIGHBORS

For over 20 years, IPRO has empowered parish governments with secure, scalable, and future-ready IT and communications solutions. We're not just a vendor—we're a strategic partner focused on aligning technology with your operational goals, community services, and compliance responsibilities.

As an International Mitel Platinum Partner—and one of Mitel's largest partners in North America—IPRO brings deep expertise in voice infrastructure, IT services, and digital transformation. Our white-glove support model ensures your departments, staff, and citizens receive responsive, personalized service—while helping you stay ahead of cybersecurity threats, regulatory mandates, and evolving public needs.

**Serving Today's Communities.
Preparing for Tomorrow's Challenges.**



FROM ADMINISTRATIVE OFFICES AND PUBLIC WORKS TO EMERGENCY RESPONSE AND COMMUNITY PROGRAMS

IPRO understands the unique operational, financial, and security challenges faced by parish governments. Our solutions are built for high performance, long-term sustainability, and compliance with CJIS, HIPAA, and other state and federal standards.

Our services include:

- **Fully Managed IT Services** - 24/7 system monitoring, patching, help desk, and IT management
- **Secure Cloud Transitions** - Migrate safely to hybrid or cloud-first infrastructure
- **Network & Infrastructure Optimization** - Resilient, high-availability networks for mission-critical operations
- **Business Continuity & Disaster Recovery** - Safeguard parish services and sensitive data
- **Compliance-Ready Environments** - Aligned with CJIS, HIPAA, and local/state regulations

Whether you serve a rural community or a growing parish hub, IPRO delivers reliable, future-proof solutions designed for government at every level.



MODERN COMMUNICATIONS FOR PARISH OPERATIONS, POWERED BY MITEL

With decades of experience supporting government communications, IPRO delivers secure, high-uptime voice and collaboration systems designed for parish needs. From connecting departments to managing public inquiries and enabling remote work, our solutions keep your teams and your constituents connected.

As a Platinum Mitel Partner, we offer:

- VoIP and Unified Communications Platforms
- Cloud, On-Premise, and Hybrid Phone Systems
- Integrated Help Desks, Call Centers, and Citizen Contact Tools
- Lifecycle Management and Expert Support
- Secure Integration with ERP, Permit, and Service Systems

Every call, message, and video meeting—whether for public safety or internal coordination—is reliable, secure, and easy to manage.



IPRO

TEAM IPRO

THE IPRO DIFFERENCE: STRATEGIC PARTNERSHIP WITH WHITE-GLOVE SUPPORT

What makes IPRO different is how we deliver: with hands-on care, deep technical knowledge, and a commitment to your parish's long-term success. Our team becomes an extension of yours—offering proactive insights, fast response, and consistent support throughout your technology lifecycle.

Why Parish Governments Choose IPRO:

- ✓ International Mitel Platinum Partner
- ✓ White-Glove, High-Touch Support Model
- ✓ Proactive, Security-First IT Strategy
- ✓ 24/7 Monitoring and Incident Response
- ✓ Simplified Communication with a Single Point of Contact

**IPRO: Technology You Can Trust.
A Partnership Built for Public Service.**



TEAMIPRO.COM