

Empowering Businesses Worldwide with Comprehensive IT Solutions

COMPANY BROCHURE

The image features a solid red background. On the left side, there is a large, stylized leaf-like shape composed of several overlapping, thin black outlines of circles and arcs. To the right of this graphic, the text "Evolving Through Opportunity and Growth" is displayed in a white, bold, sans-serif font, arranged in two lines.

**Evolving Through
Opportunity and Growth**

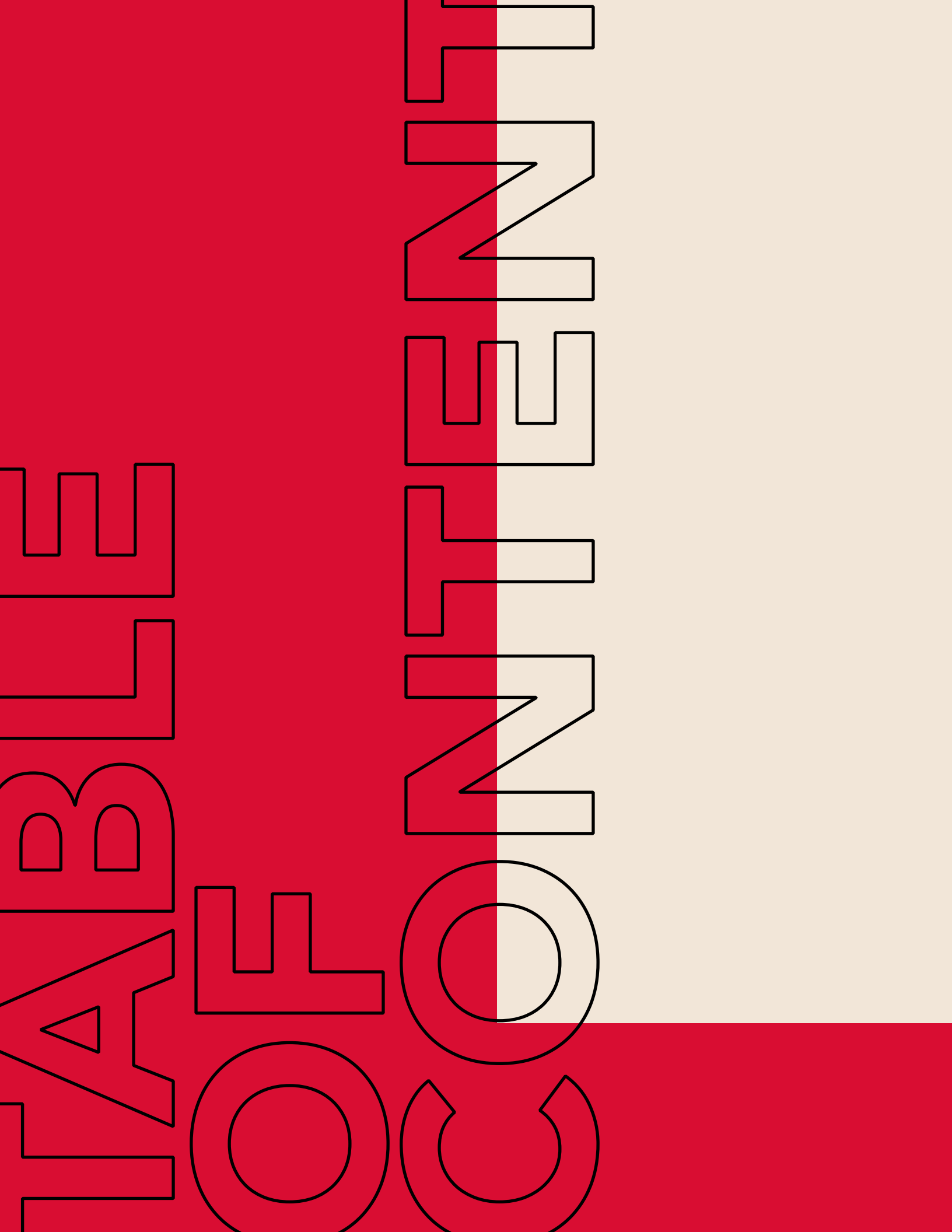


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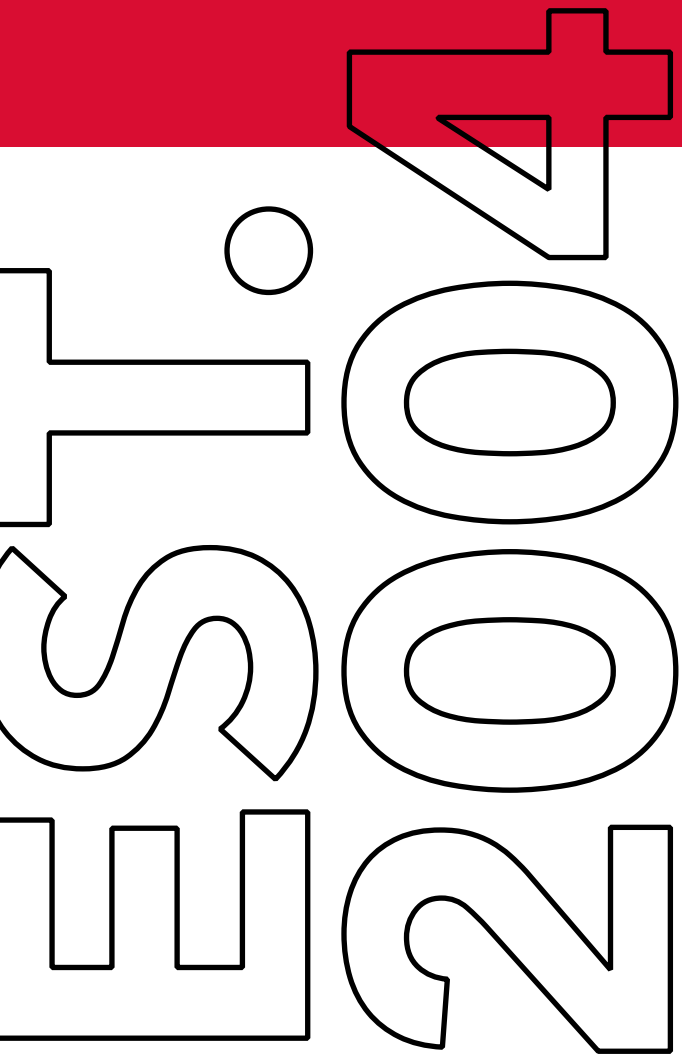
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**WE ARE A GLOBAL TECHNOLOGY
PARTNER, BUILDING THE
FOUNDATION BUSINESSES NEED
TO GROW, SCALE, AND MOVE
BEYOND BORDERS.**



About IPRO

IPRO began with a strong regional foundation and has grown into a technology partner supporting businesses across locations with a global mindset and local accountability.

We design and maintain the technology foundation your business relies on. From planning and architecture to daily management and optimization, we take ownership of your environment so you can stay focused on running and growing your organization.

Just as personal technology feels intuitive and seamless, your business systems should too. IPRO works behind the scenes to ensure your technology is reliable, efficient, and easy to use across teams and locations.

Our focus is building technology solutions that support real business goals. We customize, manage, and evolve environments that enable stability today while preparing organizations for what comes next.

We've partnered with organizations across industries to adopt cloud and modern infrastructure solutions that reduce complexity, control costs, and ease operational strain.

There is no one-size-fits-all approach at IPRO. Every solution is designed to align with your business needs, growth plans, and long-term objectives.

PROMISE

OUR STRATEGIC APPROACH

WE LEAD WITH CLARITY, DESIGNING TECHNOLOGY THAT SCALES WITH YOUR BUSINESS, WHEREVER GROWTH TAKES YOU.

From the start, IPRO has taken a personalized, high-touch approach grounded in clarity, trust, and a global perspective. Our focus is on simplifying technology, not adding layers of complexity, regardless of location or scale.

We aim to exceed expectations by delivering technology solutions that are dependable, easy to understand, and aligned with how your business operates across teams, regions, and environments.

Many organizations struggle to balance productivity, performance, and cost as they grow. IPRO helps bridge that gap by designing solutions that support people and processes while maintaining the flexibility and control required to operate confidently across borders.

PEOPLE MATTER

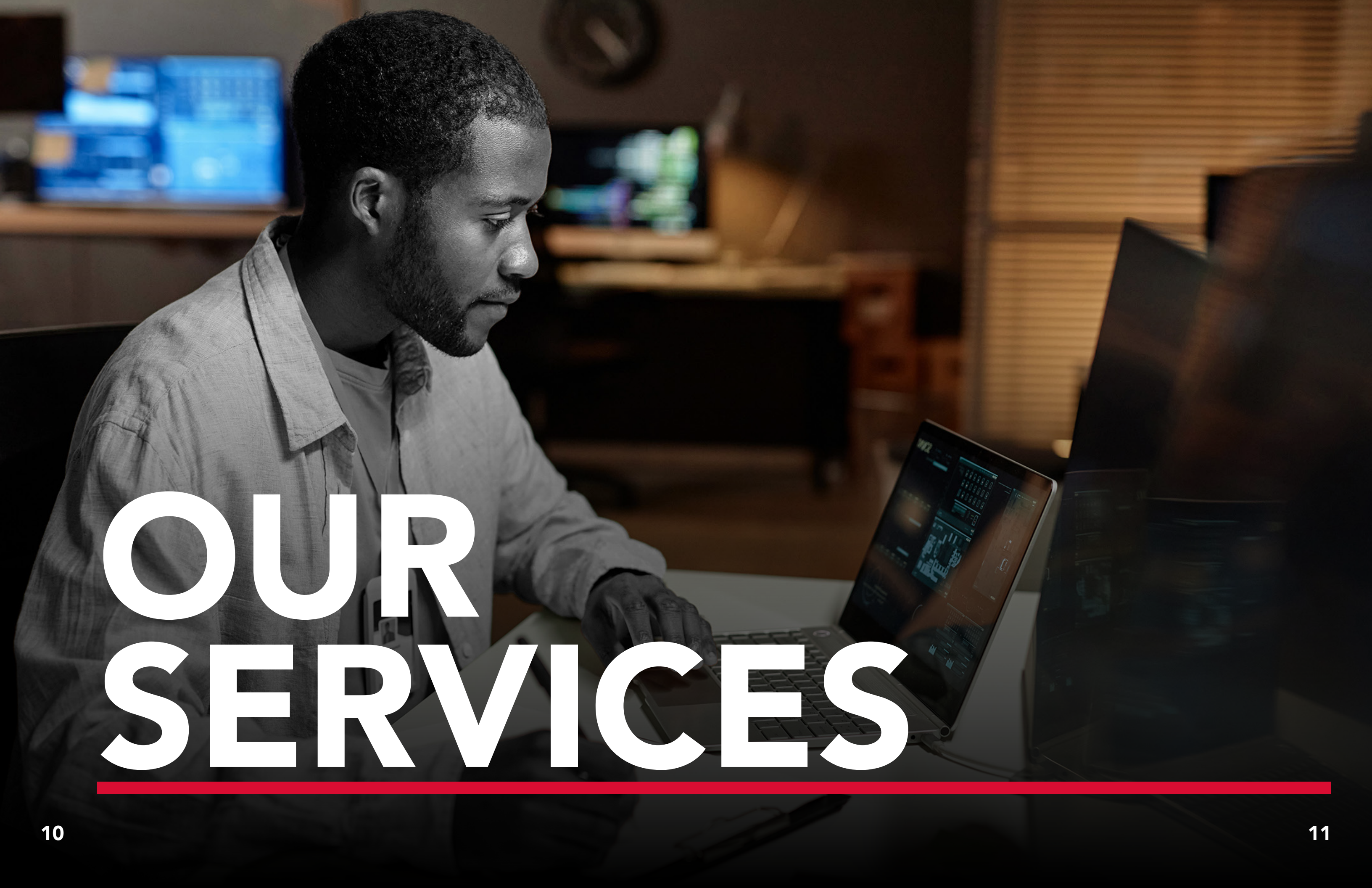
Technology works best when it supports people. IPRO partners closely with your team, providing guidance, education, and support at every stage locally and globally.

We do this by:

- Explaining solutions in clear, straightforward terms
- Providing on-site and remote training across locations
- Delivering proactive, around-the-clock support
- Offering flexible payment options to meet evolving business needs

THE IPRO PROMISE

When you partner with IPRO, you gain a long-term technology ally committed to your success. We take pride in supporting your business as it evolves, expands, and grows—wherever the future leads.



OUR SERVICES

CLARITY

TECHNOLOGY BUILT TO SUPPORT WHERE YOUR BUSINESS IS GOING.

Our services are designed to create a strong, adaptable technology foundation, one that supports daily operations today while enabling growth across locations, teams, and markets.

What began with communications evolved alongside our clients. As their businesses expanded, IPRO expanded its capabilities, building a broader portfolio that supports modern IT environments without sacrificing reliability, accountability, or clarity.

Our service portfolio is anchored on the following core pillars:



UCaaS

Cloud-based communications designed to keep teams connected and aligned across locations.



Network Security

Security solutions built to protect systems, data, and users as organizations scale and operate across environments.



Managed IT Services

End-to-end IT oversight that brings consistency, control, and focus back to the business.



Infrastructure as a Service (IaaS)

Flexible infrastructure designed to support growth, performance, and evolving demands.



IT Consulting

Strategic guidance that aligns technology decisions with business goals at every stage of growth.



UCAAS

CUSTOM

CLOUD COMMUNICATIONS DESIGNED FOR TEAMS THAT OPERATE BEYOND A SINGLE LOCATION.

Quick and Flexible Deployment

IPRO delivers flexible on-site or cloud-based deployments designed to support distributed teams and evolving business needs. Our UC solutions integrate seamlessly with existing environments, enabling organizations to modernize communication without disruption as they scale.

Multi-Media (Voice, Chat, Email, Video)

Modern businesses communicate across channels and time zones. IPRO unifies voice, video, chat, email, and digital messaging into a single communication framework, providing visibility and insights that support consistent engagement across regions.

Contact Center

IPRO's contact center capabilities bring customer interactions together across digital and assisted channels. Teams gain a unified view of customer journeys, enabling more informed responses, stronger service continuity, and better experiences regardless of where interactions originate.

Interactive Voice Response (IVR)

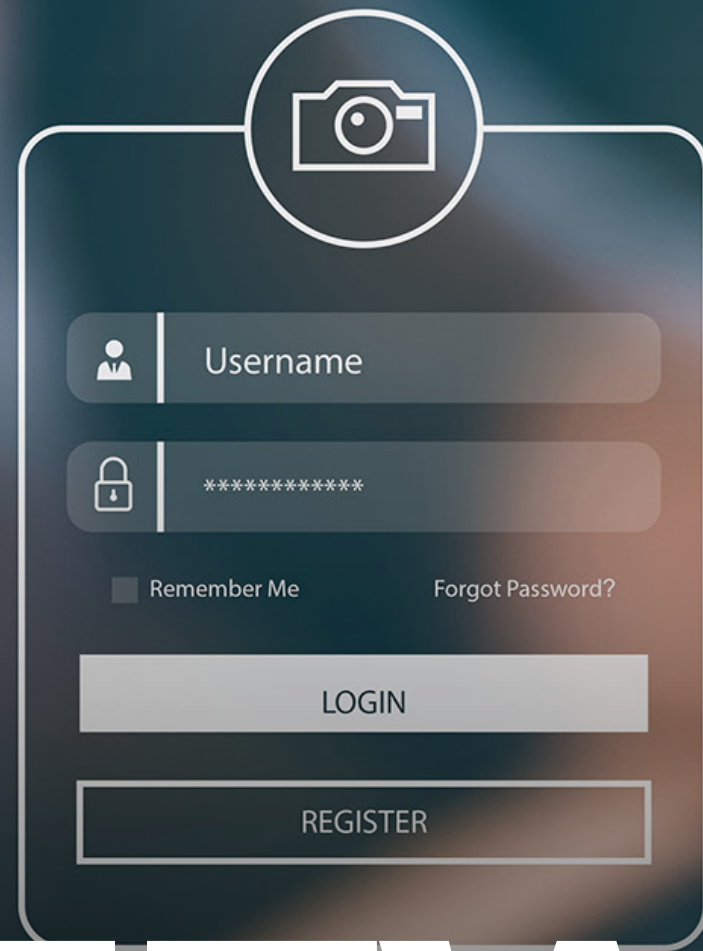
Intelligently designed IVR systems route calls efficiently while maintaining a professional and consistent experience. Custom configurations ensure customers receive the right information or support quickly, even outside standard business hours.

Custom Integration

Integrated communication platforms improve the flow of information between systems and teams. These integrations reduce friction, shorten response times, and support service consistency across locations while protecting brand reputation.

eFax

Secure, cloud-based faxing removes the need for physical office access. Teams can send and receive documents from anywhere, supporting flexible work environments and uninterrupted operations across locations.





 Username

 *****

☐ Remember Me [Forgot Password?](#)

LOGIN

REGISTER



NETWORK SECURITY

PROTECTOR

SECURITY DESIGNED TO PROTECT MODERN BUSINESSES
WHEREVER THEY OPERATE.

Unified Threat Management

A consolidated security approach brings multiple protections together under a single framework. IPRO's unified threat management solutions help reduce complexity while defending against malware, web-based threats, spam, and content risks across the network.

Endpoint Protection

As workforces expand across offices, devices, and regions, every endpoint matters. IPRO secures laptops, desktops, servers, and mobile devices using threat intelligence designed to detect, contain, and remediate risks wherever users connect.

SIEM

IPRO's security information and event management capabilities provide centralized insight into security activity across environments. Real-time monitoring, logging, and analysis support faster response, improved visibility, and alignment with compliance and audit requirements.

Security Operations Center (SOC)

IPRO's Security Operations Center provides continuous visibility across your technology environment. With 24/7 monitoring, our security teams detect and respond to threats in real time, helping organizations maintain stability and control across locations and systems.

Email Protection

Email remains a primary entry point for cyber threats, especially in distributed organizations. IPRO protects users against phishing, malware, account compromise, and advanced attacks, helping teams communicate confidently without disrupting business flow.



MANAGED IT SERVICES

PRO ACTIVE

TECHNOLOGY OVERSIGHT BUILT TO SUPPORT GROWTH,
SCALE, AND CONTINUITY.

Predictable Cost

As businesses grow across teams and locations, predictability matters. IPRO delivers comprehensive managed IT services through a consistent, flat monthly model helping organizations plan confidently while maintaining reliable, enterprise-level support.

One Point of Contact

Growing organizations often outgrow fragmented vendor relationships. IPRO centralizes technology oversight, acting as a single point of accountability across systems, providers, and environments, so leadership stays informed without being pulled into daily IT coordination.

Proactive Monitoring and Management

IPRO provides continuous monitoring and management across infrastructures, devices, and operating environments. Our teams identify and address issues early, helping maintain performance and stability as businesses operate across locations and time zones.

Backup and Disaster Recovery

As data spans offices, cloud platforms, and users, protection becomes critical. IPRO's backup and disaster recovery solutions safeguard business-critical data and support rapid recovery, helping organizations maintain continuity during unexpected disruptions.

Compliance

Regulatory requirements grow more complex as organizations scale. IPRO supports compliance across industry standards by aligning technology, security, and documentation with regulatory expectations, providing guidance that helps organizations operate confidently and responsibly.



INFRASTRUCTURE AS A SERVICE (IAAS)

FLEXIBILITY

INFRASTRUCTURE DESIGNED TO SUPPORT GROWTH
ACROSS LOCATIONS AND ENVIRONMENTS.

Scalability

As businesses expand, infrastructure must adapt without delay. IPRO's IaaS enables organizations to scale resources up or down as demand changes, supporting new locations, workloads, and opportunities without rebuilding systems.

Custom-Built and Maintained

Infrastructure should not slow growth. IPRO designs, deploys, and maintains infrastructure environments that align with business needs, removing the burden of hardware ownership and ongoing maintenance so teams can stay focused on growth.

Deployment Flexibility

Every organization operates differently. IPRO's IaaS supports private, hybrid, and public cloud deployments, with architectures tailored to performance, security, and business strategy today and as needs evolve.

Future Proof Your Environment

Technology environments must keep pace with change. IPRO's IaaS evolves alongside advancements in cloud and infrastructure, helping organizations remain current, resilient, and ready for what's next without disruptive overhauls.



IT CONSULTING

CONTINUITY

STRATEGIC GUIDANCE DESIGNED TO SUPPORT GROWTH, SCALE, AND LONG-TERM READINESS.

vCIO

IPRO's vCIO services bring executive-level insight to organizations navigating growth across teams, locations, and environments. We align technology strategy, budgeting, and planning with business objectives providing leadership and direction without the overhead of a full-time executive.

Business Continuity Planning

As operations extend across systems and locations, resilience becomes critical. IPRO works with organizations to design and implement continuity strategies that prepare them for disruption, supporting stability through events ranging from infrastructure outages to cybersecurity incidents.

Professional Services

Complex initiatives require experienced execution. IPRO delivers project-based expertise and hands-on support to help organizations implement technology changes efficiently while keeping efforts aligned with broader business goals.

Cloud Migration

Growth demands infrastructure that can adapt. IPRO supports partial or full cloud migrations, helping organizations modernize environments, align storage and workloads with operational needs, and prepare for expansion without unnecessary disruption.

THE IPRO PROCESS

**A PROVEN PROCESS FOR DELIVERING
TECHNOLOGY AT SCALE ANYWHERE
BUSINESS OPERATES.**

Many technology providers rely on rigid or inflexible processes that slow progress and create costly inefficiencies. At IPRO, our process is designed to be scalable, repeatable, and adaptable, keeping stakeholders informed at every stage, regardless of geographic or operational footprint.

ONE

Technology Needs Assessment

Before recommending solutions, IPRO takes time to understand how your business operates today and how it plans to grow. We assess current challenges, regional requirements, and long-term objectives to ensure technology decisions support both day-to-day operations and expansion into new locations.

TWO

Designing the Technology Solution

Using insights from the assessment, IPRO designs solutions that address immediate needs while remaining flexible as the organization evolves. Architectures are built to support distributed teams, multiple environments, and future locations, allowing technology to scale without disruption.

ASSESS
MENT

THREE

Sharing the Plan

IPRO works closely with key decision-makers to present a clear, actionable technology roadmap. We outline what will be implemented, how it supports business outcomes across locations, and why each decision matters, ensuring transparency, alignment, and shared expectations from the start.

OUT
COMES

FOUR

Implementation

Technology solutions are deployed with precision and minimal disruption. IPRO manages installation, configuration, and integration across environments, ensuring systems are operational, consistent, and ready to support daily business activities wherever teams operate.



FIVE

Ongoing Support and Security

Implementation is only the beginning. IPRO provides continuous support, monitoring, and security to protect systems and data as operations expand. By working alongside your team across locations, we help maintain stability, resilience, and long-term progress through well-managed, scalable technology.

TESTIMONIALS

TRUSTED BY ORGANIZATIONS THAT RELY ON TECHNOLOGY TO PERFORM, ADAPT, AND GROW.

Across industries and operating environments, organizations partner with IPRO for the same reason: consistent execution, dependable support, and a team they can trust as their business evolves.

"A trusted partner we rely on completely."

"I don't have to be the smartest person in the room, I hire the smartest people. They do what needs to be done, always go above and beyond, and make our lives easier. We rely on them completely."

Kristina Mazzant-Thorpe
Director of Finance, The LeCrone Law Firm, PC

"Critical to our success."

"Our relationship with IPRO is critical to our success. They provide us with endless hours of support, and their technicians are prompt and knowledgeable."

D'Ann Harper
Coldwell Banker

"More than a service provider, a business partner."

"IPRO helped us replace a legacy phone system with a solution that truly supports our growth. Our phone system is critical to our success, and it must be reliable and adaptable."

We especially appreciate IPRO's quick response to problems and their creative solutions. IPRO is more than a service provider—they're a trusted friend and business partner."

Scott Baer
IT Manager, Boedeker Plastics

"Consistent support at every stage."

"Scott Flynn is one of my favorite people on the planet. I wish I could have him involved in every technology project I work on."

The entire IPRO team from installation to training to ongoing support made this a great experience. It reinforced just how much stronger IPRO is compared to other providers we've worked with."

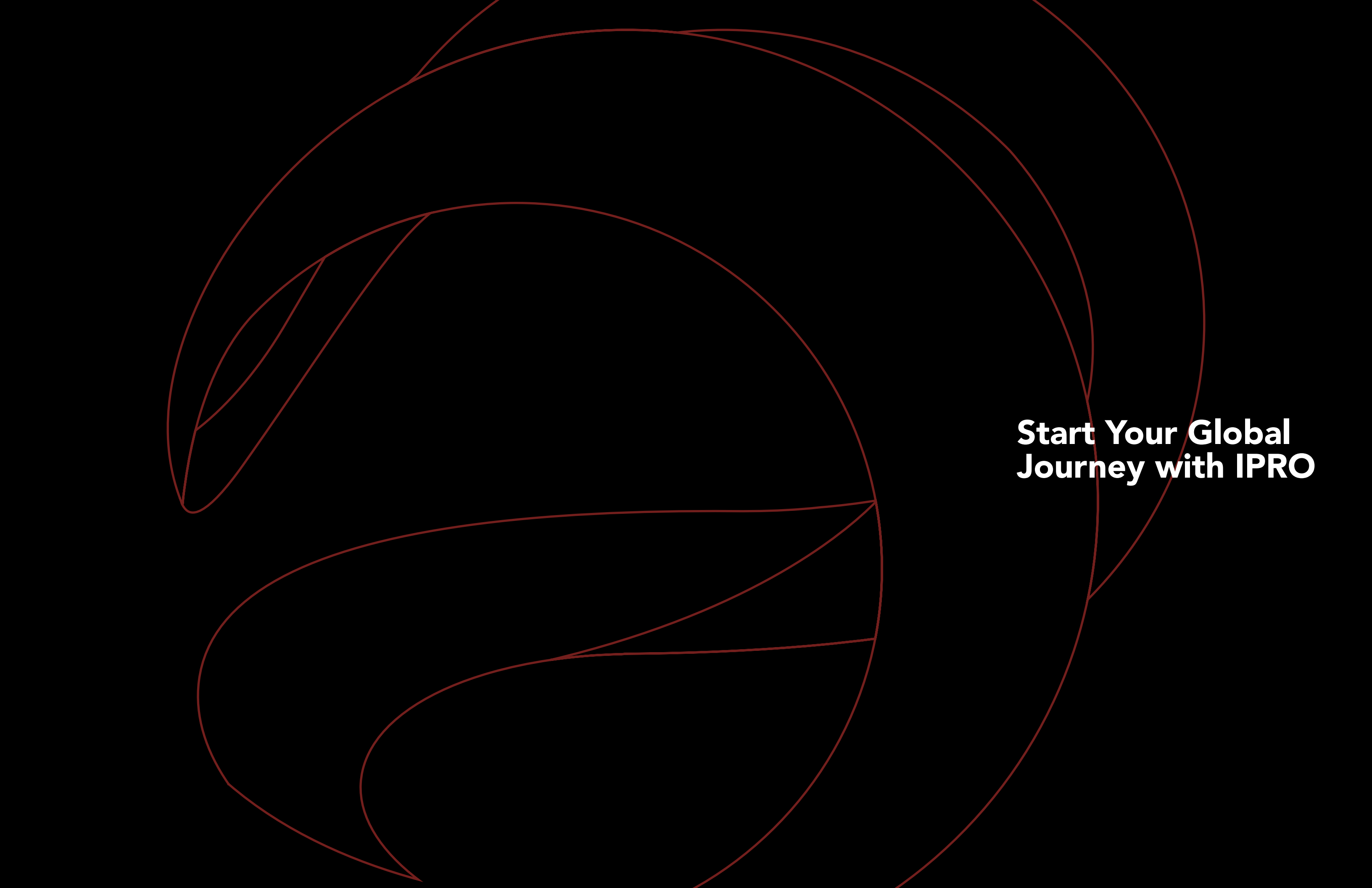
We're looking forward to a long and prosperous relationship."

Scott Baer
IT Manager, Boedeker Plastics

"Technology that keeps us moving forward."

"We love working with IPRO because they make it easy to make changes, report issues, and get problems resolved. Their VoIP solutions make my job easier."

Rusty Thomas
Texas Workforce Commission



**Start Your Global
Journey with IPRO**



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