Making IT work for you.

heiden Technology Solutions

THE FIRST 90 DAYS: TECHNOLOGY MOVES EVERY GROWING COMPANY SHOULD MAKE THIS QUARTER

A SIMPLE, NOT -TECHNICAL CHECKLIST FOR LEADERS

01 MAKE SURE A HACK CAN'T SHUT THE BUSINESS DOWN.

Backups that you can actually trust.
Ask yourself:
If everything went dark tomorrow, could we be back up?
Has any one actually tested that recently?

- [ ] Confirm your data is backed up in more place than one.
- [ ] Make sure at least one backup can't be altered or deleted.
- [ ] Test restoring a file or system — at least once.

Why leaders care: Downtime isn't just an IT problem - its lost revenue, reputation, and customer trust.

02 MAKE SECURITY SOMEONE'S JOB.

Clear ownership, not more tools.
Ask yourself:
If something goes wrong, who's responsible?
Who gets the call, and what happens next?

- [ ] Identify who owns cybersecurity decisions.
- [ ] Define who gets notified in an incident.
- [ ] Document a simple response plan (1-2 pages max).

Why leaders care: Confusion during an incident costs time, money, and credibility.

03 HELP EMPLOYEES AVOID COSTLY MISTAKES.

Fewer clicks, fewer problems.
Ask yourself:
Would employees recognize a scam email?
Do they know what to do if something feels off?

- [ ] Share real examples of current scams.
- [ ] Encourage reporting without fear or blame.
- [ ] Reinforce that security is about awareness, not perfection.

Why leaders care: People aren't the weakness — they're the first line of defense when properly supported.

Think of This as an Extension of Your Team.
We're here to support decisions, not sell software.

www.heidentechnology.com