

A man with a grey beard and a woman are sitting together, looking at a laptop screen. The man is wearing a blue button-down shirt and is smiling. The woman is wearing a brown top and is also smiling. They are in a casual setting with a brick wall and green plants in the background.

Simplify IT.
Multiply Possibilities.

One provider. One platform. One less thing to manage.

singlepoint
GLOBAL

Table of Contents

Who We Are (About Us)	3
Meet the Team (Leadership & Culture)	6
What We Do (Our Solutions Overview)	7
Managed Help Desk	9
Managed Cyber Security	11
Managed Network Services	13
Cloud Services	15
Unified Communications	17
Network Connectivity	19
Colocation Services	21
IT Projects & Strategic Builds	23
Who We Serve (Our Ideal Client)	24
How We Work (Our Process)	25
Get in Touch (Contact Page)	27

Who We Are

We Believe IT Should Be Simple.

We know that complexity can be the enemy of progress. That's why everything we do is built around one purpose: making IT easier, smarter, and more aligned with how your business really runs.

Since the beginning, our team has been focused on helping companies cut through the noise, replacing vendor chaos and outdated infrastructure with streamlined support, built-in protection, and services that scale alongside your growth.

We don't believe in cookie-cutter solutions or one-size-fits-all contracts. We believe in asking the right questions, listening carefully, and delivering technology support that adapts as your business does.



We Believe IT Should Be Simple.

IT doesn't have to be overwhelming. When you have one point of contact, one team that understands your goals and takes full ownership, you gain more than uptime. You gain focus, visibility, and control.

Our team supports everything from managed help desk services to cybersecurity, cloud environments, and unified communications. And because we operate with transparency and accountability, you'll never have to guess who's responsible.

We're hands-on, responsive, and always working to keep you ahead of what's next. When you work with SinglePoint Global, you're never on your own and never stuck navigating support across multiple vendors.

A People-first Mindset, Powered By Strategy.

We know the best partnerships are built on trust. That's why we bring more than just tools and dashboards, we bring real conversations, proactive recommendations, and a team that cares about outcomes, not just resolutions.

From our leadership to our front-line support staff, we focus on making your life easier. Whether you're scaling quickly, adjusting to remote work, or modernizing outdated systems, we're here to simplify every step of the journey.

We keep things running in the background so you can focus on your clients, your growth, and your bigger vision. Because when IT just works, everything else works better too.



Trusted by Forward -Thinking Businesses.

Our Clients & Partners

We are proud to serve companies across industries including finance, healthcare, government, legal, and technology. Our client base includes fast-growing startups, mid-market leaders, and established enterprises who value clarity, partnership, and results.

Our clients choose SinglePoint Global because they want a partner who:

- Solves problems before they become disruptions.
- Keeps communication clear, fast, and honest.
- Delivers reliable support and strategic insight in equal measure.

Recognized For Excellence.

Awards & Certifications

Our dedication to quality and client success hasn't gone unnoticed. SinglePoint Global has been recognized by respected industry organizations for innovation, reliability, and excellence in managed IT and cybersecurity solutions.

We are proud to hold the following distinctions:



These milestones reflect our ongoing commitment to best practices, technical expertise, and the highest standards of client care.

Powering progress through simplicity.

That's the SinglePoint Global way.



Meet the Team

Leadership & Culture

Real people. Real commitment.

Behind every fast response, every proactive solution, and every smooth rollout is a team of people who take ownership seriously. At SinglePoint Global, leadership is defined by how we show up for our clients, for each other, and for the long-term success of the businesses we support.

Our executive team brings decades of hands-on experience in IT strategy, cybersecurity, infrastructure, and operations. But what drives us isn't just technical know-how. It's a shared belief in clear communication, dependable partnerships, and doing what we say we'll do.

We've built a culture where collaboration is the standard, accountability is expected, and our clients always know who they're working with. Whether we're designing a solution or resolving a ticket, we bring the same focus: make it simple, make it work, and make it personal.

"We built this company to make IT simpler. Everything we do is grounded in that promise."

— Greg Browning, President & CEO

Our Leadership Team

Each leader brings a distinct strength to the team, but what unites them is a shared dedication to creating better IT experiences that are faster, friendlier, and fully aligned with your goals.



Greg Browning
CEO



Robert Lanier
CRO



John Kang
COO

What We Do

Simplified Solutions For Modern Business

Technology should support your goals, not get in the way. That's why everything we offer is designed to reduce complexity, increase visibility, and give your team the confidence to move forward without hesitation.

We provide a full suite of managed IT services that streamline operations, strengthen security, and scale with you. Whether you're supporting an internal team, managing remote work, or expanding to new locations, we're here to make it all simpler.

Our Core Services



Managed Help Desk

Reliable, 24/7 support from real people who know your business.



Managed Cyber Security

Active protection that finds and stops threats before they cause damage.



Managed Network Services

Stronger performance and less downtime through proactive network care.



Cloud Services

Flexible, secure access to apps, files, and systems—anytime, anywhere.



Unified Communications

Smart calling and collaboration tools that keep your teams connected.



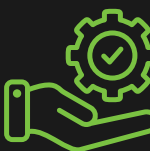
Network Connectivity

Fast, stable internet and private networking tailored to how you work.



Colocation Services

Secure, professionally managed space for your physical IT infrastructure.



IT Projects & Strategic Builds

Custom solutions and expert execution for your biggest IT moves.

Our Solutions

Reliability and Growth Aligned.

Make IT easier for your team.

Let us handle the support.

Managed Help Desk

Real Help, Right When You Need It.

Your team shouldn't waste time troubleshooting tech issues or waiting hours for support. Our Managed Help Desk gives your business fast, consistent, and human-centered IT support any time of day. Whether it's a simple password reset or a system-wide disruption, our team is ready to help your people get back to work, fast.

We take the day-to-day stress off your plate by providing full coverage, friendly service, and the kind of follow-through that builds trust.

What You Can Expect



24/7 Support Coverage

Your business doesn't stop, and neither do we. Our support team is always on and ready to assist no matter the time zone, holiday, or hour.



Fast, Reliable Ticket Resolution

From the moment a ticket is submitted, our team moves quickly. We prioritize responsiveness and accuracy to keep your operations running smoothly.



Live Assistance from Real People

No confusing bots or endless phone trees. You'll speak directly to knowledgeable technicians who understand your environment and are ready to solve the issue.



Centralized User Support

We become the single go-to resource for your staff. Whether they're working on-site or remote, we provide seamless support that keeps downtime to a minimum.



Reporting and Insights

Track recurring issues, ticket trends, and resolution metrics. We don't just fix problems, we help prevent them through ongoing visibility and recommendations.



Security that sees what you can't
and acts before you have to.

Managed Cyber Security

Stay ahead of threats. Stay focused on your business.

Cyber threats don't wait, and they're getting smarter every day. With SinglePoint Global's Managed Cyber Security, your business is protected with active monitoring, expert guidance, and built-in defenses that evolve with the threat landscape.

We help you spot vulnerabilities before attackers do, respond quickly to incidents, and build a security foundation that supports both compliance and peace of mind.

What You Can Expect



Continuous Threat Monitoring

We keep watch around the clock so you don't have to. Our team monitors your environment in real time to catch suspicious activity the moment it happens.



Real-Time Detection and Alerting

When something's off, you'll know right away. Our systems detect threats quickly and escalate critical alerts to our security experts.



Risk Mitigation Planning

It's not just about reacting, it's about reducing exposure before issues arise. We help you identify gaps and implement smart defenses that align with your risk profile.



Compliance Alignment (SOCII, CMMC, PCI, etc.)

We understand the pressure to stay compliant. Our services support your regulatory goals with tools, processes, and reporting that help keep you audit-ready.



End-User Education and Security Layers

Your people are your first line of defense. We offer training and layered protections that reduce human error and boost overall resilience.



Fewer disruptions

More room to grow.

Managed Device Services

Smart management for the hardware that keeps you running.

Your infrastructure is only as reliable as the devices behind it. From firewalls and switches to servers and cloud-based resources, SinglePoint Global's Managed Device Services deliver full lifecycle management for the equipment your business depends on, whether it lives in your office or in the cloud.

We take on the responsibility of monitoring, maintaining, and optimizing every critical device in your network, so you don't have to think twice about what's running behind the scenes.

What You Can Expect



Firewall Management

We configure, monitor, and update your firewalls to protect your network from unauthorized access and evolving threats while keeping policies aligned with your business needs.



Switch and Network Hardware Support

From firmware to port configuration, we keep your switches and connected devices running smoothly and efficiently.



Server Management (On-Prem or Cloud)

We manage physical and virtual servers patching, updating, and optimizing performance whether they're located in your data room or hosted in the cloud.



Cloud Infrastructure Oversight

We monitor and maintain cloud-hosted systems, ensuring availability, compliance, and seamless integration with your overall environment.



Proactive Maintenance and Health Monitoring

We keep a close eye on every device's status, performance, and life cycle so we can act before issues impact your business.



Clear and Secure

Built for What's Next.

Cloud Services

Work anywhere. Scale anytime. Stay secure.

The cloud shouldn't feel complicated. With SinglePoint Global, it becomes a simple, reliable foundation for how your business works today and how it grows tomorrow. We provide secure, flexible cloud environments that support everything from daily file access to full-scale infrastructure solutions.

Whether you're migrating from legacy systems or expanding your capabilities, we make the move smooth, strategic, and aligned with your goals.

What You Can Expect



Email, File, and App Hosting

Keep your essential tools in one secure place. We host business-critical applications, files, and email systems for consistent performance and easy access.



Business Continuity and Remote Access

Stay connected even when your office isn't. Our cloud setups ensure your team can access what they need from anywhere without skipping a beat.



Scalable Storage Solutions

Need more space? No problem. We help you expand storage without overhauling your infrastructure or overspending.



Hybrid and Multi-Cloud Configurations

Not all workloads belong in one place. We help you design the right mix of public, private, and hybrid environments based on your needs.



Security-First Infrastructure

Your data stays protected with built-in encryption, access controls, and security protocols. Performance and protection, built into every layer.



Keep your teams connected
wherever they work best.

Unified Communications

Everything connected. Everyone in sync.

Today's teams need more than just phones, they need tools that help them stay connected, wherever work happens. With SinglePoint Global's Unified Communications solutions, voice, video, and messaging all come together in one secure, easy-to-manage platform.

Whether your team is in the office, remote, or on the go, we make it simple to collaborate, communicate, and keep conversations moving without interruption.

What You Can Expect



Voice, Video, Messaging All-in-One

A single platform for all your communications. No app switching. No confusion. Just smarter, streamlined collaboration.



Hosted Phone Systems (VoIP, UCaaS)

Modern phone systems without the hardware headaches. We manage the backend so you get reliable service and enterprise-grade features.



Device Flexibility for Mobile Teams

Make and receive calls from laptops, desk phones, or mobile devices no matter where your team is working.



Seamless Internal and External Collaboration

Easy call transfers, conferencing, screen sharing, and chat tools make staying connected effortless for teams and clients alike.



Scalable for Growing Teams

Add users, features, or locations as you grow. Our platform grows with you without disruption or extra complexity.



Better Connections Less Stress

More Control.

Network Connectivity

Fast, stable, and built for business.

Your business depends on reliable internet and secure connections. With SinglePoint Global, you get high-performance connectivity solutions tailored to how you operate. From private networks to internet redundancy, we deliver the infrastructure and support that keep your team online and your data moving.

We manage the details so you get better performance without the back-and-forth.

What You Can Expect



Business-Grade Internet and Private Networking

We design and manage connections that match the speed, security, and uptime your business needs.



Redundant Paths for Uptime Protection

Built-in backup connections keep you online even when one link goes down. Fewer outages, more peace of mind.



Bandwidth Planning and Usage Monitoring

Stay ahead of slowdowns. We help you plan capacity and monitor usage to avoid performance issues before they start.



Full-Service Network Support

Our team handles configuration, troubleshooting, and performance optimization so you don't have to.



Seamless Handoffs with Carrier Partners

You won't have to chase your ISP. We work directly with carriers to resolve issues and manage service changes on your behalf.



Get the space, stability, and service
your infrastructure deserves.

Colocation Services

Secure space. Expert support. Zero guesswork.

When it comes to housing your IT infrastructure, you need more than just space, you need stability, security, and support. SinglePoint Global's Colocation Services give your business a professional-grade environment for physical servers, with the power, cooling, and protections your systems need to run smoothly.

We make it easy to colocate with confidence, without the cost and complexity of maintaining your own facility.

What You Can Expect



Secure, Climate-Controlled Data Facilities

Your equipment is housed in a purpose-built environment with consistent temperature, humidity control, and professional oversight.



Power and Cooling Redundancy

Backup systems ensure your infrastructure stays up, even when the unexpected happens.



Physical and Digital Security Protocols

From surveillance and biometric access to firewall protections and secure monitoring, your assets are guarded on all fronts.



Flexible Server and Rack Space Options

Whether you need one server or an entire rack, we offer scalable configurations to meet your footprint and budget.



Access Control and 24/7 Support

You stay in control with secure access to your equipment and around-the-clock support from our expert team.



From planning to implementation

We make complex IT projects feel simple.

IT Projects & Strategic Builds

Big moves, done right.

When your business is planning a major technology change, you need a team that knows how to make it happen—efficiently, securely, and without surprises. SinglePoint Global brings expert guidance and execution to your most critical IT projects. Whether you're moving to the cloud, building out infrastructure, or relocating your office, we deliver the strategy and support to get it done right the first time.

What You Can Expect



Cloud Migrations

Move systems, data, and applications to the cloud with minimal downtime and zero confusion.



Physical Server Builds

Custom hardware configurations designed, sourced, and deployed to match your performance needs.



Network Architecture and Installation

We design and implement the network backbone your business depends on from planning to rollout.



Office Relocations and Deployments

Ensure seamless transitions with structured cabling, workstation setup, and infrastructure moves.



Custom Scope and Dedicated Project Management

Every project is different. We assign a project team to manage timelines, vendors, and deliverables so your team can stay focused on business as usual.

Who We Serve

Big moves, done right.

If technology feels like a tangle of vendors, slow responses, and unresolved problems, you're not alone. Many businesses reach out to us when their IT feels too noisy, too fragmented, or just not keeping up with where they're headed.

We work best with organizations that want clear answers, fast support, and a trusted partner who's ready to take ownership, not pass the buck.

We're a perfect fit for companies that:

- Businesses without internal IT that need a fully managed partner to handle all technology operations.
- Organizations with in-house IT teams looking to offload specific functions like help desk, security, or infrastructure management.
- Are growing, adapting, or scaling fast and need their IT to keep up.
- Operate in compliance-heavy or security-conscious industries like healthcare, legal, government, or finance.
- Expect clear outcomes, fast communication, and no guesswork.

What's Slowing You Down? Let's Solve It.

Sick of vendors passing the blame?

We take full ownership, so you always know who's accountable and who's fixing it.

Dealing with the same IT issues over and over?

We get to the root of the problem, not just the symptom.

Struggling with compliance but don't know where to start?

We guide you through the process with clear priorities and practical support.

Feel like your IT is always playing catch-up?

We bring strategy, not just support, so your technology works for what's next.

How We Work

From conversation to transformation, here's how we make IT work for you.

Great IT support doesn't start with a contract. It starts with a conversation. At SinglePoint Global, our process is built to remove complexity, deliver clarity, and create real impact at every stage. Whether you're coming to us with urgent needs or long-term goals, we guide you forward with structure, insight, and partnership you can count on.

Each step is intentional. Each move brings you closer to an IT environment that works better, runs smoother, and supports your business in all the right ways.

Step
1

Start the Conversation

Let's talk about where you are and where you want to go.

Before anything else, we listen. We take time to understand your goals, challenges, and what IT success really looks like for your business.

Step
2

Assessment

We dig in and uncover what's working and what's not.

Our team performs a focused assessment of your current infrastructure, security posture, pain points, and areas of opportunity.

Step
3

Roadmap

A plan built for you not pulled off a shelf.

We craft a custom strategy based on your business goals, technical needs, and timeline. Prioritized. Actionable. Aligned.

Step
4

Implementation

No drama. No disruption. Just results.

We roll out your solutions in structured phases, making sure transitions are smooth and your team feels supported at every step.

Step
5

Ongoing Support

We don't disappear after the install.

Our relationship doesn't end when setup is done. We stay engaged monitoring systems, offering guidance, and optimizing as your business evolves.




This is how **real**
partnerships are built
and how **better IT** begins.

Let's Make IT Simple, Starting Now

One partner. One point of contact. Everything you need to move forward with confidence.

Get In Touch

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**We're ready when
you are.**

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